

**PROCEDURE TO CANCEL PENDING ORDERS DURING SYSTEM FAILURE:**

In case of IBTS System Failure due to any Reason from Investor's Part, Broker's Part or 3<sup>rd</sup> Party Software Vendor's Part, Investor can call and talk to the KATS operator of the Broker to get update regarding his/her lined up Orders, can give Instructions to KATS Operator to Cancel Orders or to line up further orders on his/her Behalf or any amendment thereof:

**Contact Details of the Brokers are as under:**

**Head Office:**

Telephone Numbers (PABX): +92.21.34171632

**Branch Office (1):**

Telephone Numbers: +92.21.38282437, +92.21.38282438